# **Microcap Conference**

## January 2025





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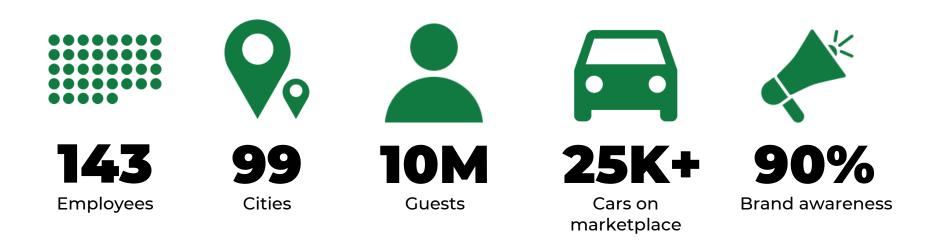
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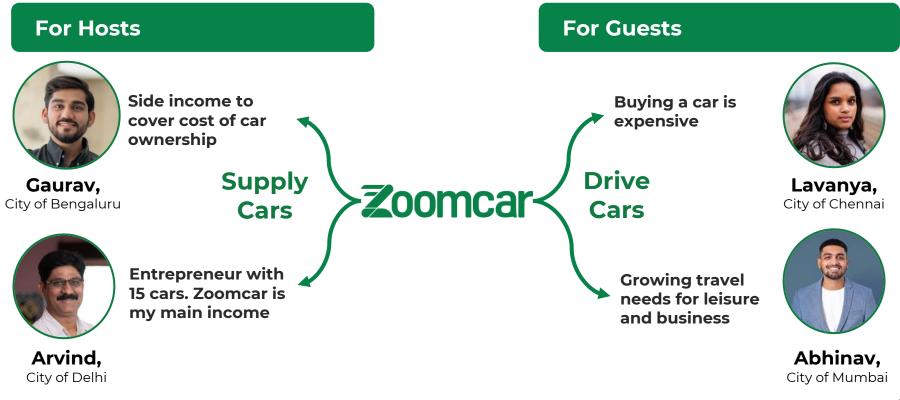
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## Zoomcar is India's Largest Self-Drive Car-Sharing App





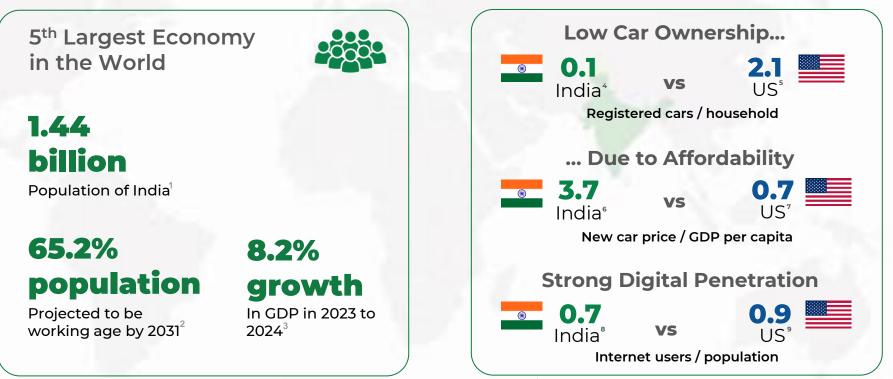
### Solving Fundamental Problems of India's Car Ownership



\*Images used are for illustrative purposes only



## **India's Attractiveness as a Car Sharing Marketplace**



as of 2023 | 2. Precursor to census 2024 report | 3. YoV growth | 4. Registered cars per household India = India cars - 38M, FADA/India households 302M, Global data | 5. Registered cars per household US = US cars - 278M, Forber / US households - 131M | 6. Most sold car India - Suzuki Swift priced at \$10,100 on Cardekho / India GDP of \$2697 - IMF.org | 7. Most sold car in US - Ford F-150 priced at \$58,805 / US GDP - Worldbank | 8. Internet users India - 1.05B, TRAI / India pop - 1.45B, knowindia.gov | 9. Internet US - 331M statista / US pop - 337M, census.gov

Zoomcar

## Focus Areas in FY2024

#### Restructuring

#### **1. Cost optimization**

Booking level contribution margin April: \$-3.5 → June: \$11.5

#### 2. Quality improvement

Average trip rating April: 4.16 → June: 4.70

#### 3. Debt restructuring

An initiative to reduce balance sheet stress

#### Growth

### 4. From 31 cities to 99 cities

To enable organic growth

#### 5. Access to vehicles

Investment in supply growth

#### 6. Value added services

Providing value added services to Guests through product improvement

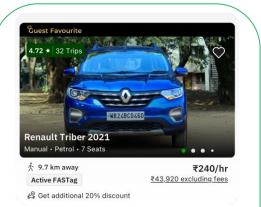
\* On track compared to internal target / timeline

## **Quality Improvement in Guest Experience**



#### Rating & Review Engine

Al-based rating and review engine ensures the best quality cars and quality Hosts get promoted and higher visibility on the platform.



#### Smart Cataloging Engine

Our in house AI based engine understands Guest's preferences during search, based on parameters like quality, price, convenience and matches them with the best car in their proximity.



#### Superior Customer Experience

We're doubling our customer support capacity and improving experience by seamlessly integrating Al-driven chatbot with human agents, ensuring faster, more efficient resolutions for our users.

## **Improving Access to Vehicles**



#### Zoomcar Fulfilment Centre



### Onboarding fleet companies as Hosts

### **Beyond FY2024 - Opportunities for Growth**



#### **Corporate Guest**



## **Operational and Financial Measures**

	Q2 2024	Q2 2023	YoY % Change
Operating Metrics			
Number of Bookings	105,160	97,970	7%
GBV (\$mn)	6.12	6.75	-9%
Active High Quality Cars (4.5+ Out of 5 Ratings)	5,830	*5,520	6%
Average Guest Trip Rating (Out of 5)	4.63	**4.16	
Financial Measures (\$mn)			
Revenue	2.25	2.68	-16%
Loss from Operations	1.57	4.30	63%
Net Loss Attributable to Shareholders	-3.35	-12.40	73%
Contribution Profit	1.21	(0.12)	-
(As a percentage of Revenue)	54%	-5%	-
Adjusted EBITDA	-1.47	-3.87	62%

\*Active high quality cars 5.520 is for the quarter ended June 30, 2024 since we recently started tracking this Matrix.

\*\*We starting capturing the Average Guest trip rating beginning of the quarter ended March 31,2024 and hence the rating of 4.16 is for the quarter ended March 31, 2024 which improved to 4.7 during the quarter ended June 30,2024.

## **Our Leadership Team**



### Hiroshi Nishijima

#### **Chief Executive Officer**

Hiroshi Nishijima joined Zoomcar in 2022 as COO and took on the role of CEO in 2024. Mr. Nishijima has a decade of experience in leadership positions in automotive marketplace businesses like Grab (Nasdaq; 14.38B market cap)



#### **Shachi Singh** Chief Legal Officer and General Counsel

Shachi Singh has been with Zoomcar for half a decade and took on the role of General Counsel in 2023. Prior to Zoomcar, she was practicing as a private equity / venture capital and M&A lawyer at leading law firms in India.



### Sachin Gupta

#### **Chief Financial Officer**

Sachin Gupta joined Zoomcar in 2019 and is currently the CFO since 2024. Mr. Gupta has over 12 years of experience in the finance industry with organizations like Amazon & AGS Transact Technologies Limited. He is also a qualified Chartered Accountant and Company Secretary in India.



#### Vishal Ramrakhyani

#### Head of Engineering

Vishal Ramrakhyani has been working with Zoomcar for more than 7 years and is currently the SVP and Head of Engineering since 2022. Mr. Ramrakhyani has more than a decade of experience in building marketplaces and scaling large engineering teams.



### Uri Levine and Deepankar Tiwari Onboarded as Strategic Advisors



Uri Levine



#### Deepankar Tiwari

Co-founded **Waze**, world's largest traffic & navigation app, acquired by Google in 2013

Decade+ being on boards of companies like *Moovit* and *Infosys* 

Prior Chairman of Zoomcar from March 2021 to July 2023

**25+ years experience** in Automotive / Mobility Industry

Asia-Pacific Head of Vehicle Solutions and Business Development at **Uber** 

Two Decades of Leadership roles at **Tata Group** 

#### Zoomcar



